

amsterdam, january 2017.

**cancellation, refund and late arrival policy
for
lazy sunday afternoon tastings + demos.**

to make sure that we are able to offer services fairly to all interested and to avoid unnecessary cancellations, we do ask that clients pay the full fee in advance to secure their booking.

all lazy sunday afternoon tastings + demos are reserved on a first come first serve basis.

de culinaire werkplaats reserves the right to cancel or change any confirmed lazy sunday afternoon tasting + demos. in this case, the client will be refunded in full for the costs of the services paid.

cancellation & refund policy

- if you are not able to attend your booked lazy sunday afternoon tasting + demos, *de culinaire werkplaats* requests that all cancellations be communicated by phone or email.
- the full payment is fully refundable if *de culinaire werkplaats* receives your cancellation notice fourteen (14) days prior to the confirmed lazy sunday afternoon tasting + demos.
- if you book a lazy sunday afternoon tasting + demos that falls within fourteen (14) days of the event, the deposit or full payment is non-refundable.
- full payment and/or gift certificates are forfeited in the case of a no show on the day of the confirmed lazy sunday afternoon tasting + demos.

late arrival

- for respect of each reservation we ask an on time arrival of all guests with no more than a 10 minute delay.
- if your arrival will be delayed more than 10 minutes, we ask to notify us by email, sms, or phone (+31(0)6 54 64 65 76).
- in the case we are not notified and have no way to contact you, your space and deposit will be forfeited 30 minutes after the start of the lazy sunday afternoon tasting + demos.